

Accepted Alternative Documents

What is accepted when a required document is being renewed or replaced.

During the Uber registration process, a required document may be temporarily unavailable — being renewed, issued, or awaiting replacement. This guide lists, for each document, which alternatives are accepted and under what conditions. Important note: since April 2025, Uber verifies documents in real time via direct API integration with the IMT. An alternative document is only accepted if the IMT also recognises it in their system.

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DOCUMENT 1

Identity Document

The standard document is the **Cartão de Cidadão (Portuguese National ID Card)**. The following alternatives are accepted:

- **Provisional National ID Card (Cartão de Cidadão Provisório)** — issued by IRN during the renewal process
- **Renewal receipt (Comprovativo de renovação do CC)** — official receipt issued by IRN
- **Old ID card (Bilhete de Identidade / BI)** — accepted while still valid
- **EU Citizen Registration Certificate (Certificado de Registo da UE)** + home country ID — for EU/EEA nationals resident in Portugal
- **Residence Permit (Título de Residência / Autorização de Residência)** — for non-EU nationals; must show right to work in Portugal
- **AIMA renewal appointment or confirmation** — accepted temporarily while the residence permit renewal is being processed

⚠️ NON-EU PASSPORT ALONE IS NOT SUFFICIENT

A passport from a country outside the EU/EEA does not, by itself, prove the right to work in Portugal. It must always be accompanied by a valid Residence Permit or AIMA renewal proof.

Driving Licence

The standard requirement is a valid category B driving licence, held for more than 3 years, with a **Group 2 medical endorsement**. During renewal or loss:

- **Temporary replacement guide (Guia de substituição)** issued by IMT — validity stated on the document itself

i EU/EEA AND NON-EU LICENCES

EU/EEA driving licences are accepted if recognised in Portugal by the IMT with a Group 2 endorsement. Licences issued outside the EU/EEA **must be converted at an IMT office** before registering with Uber — an International Driving Permit (IDP) does not substitute a formal conversion.

TVDE Driver Certificate (CMTVDE)

The standard document is the **TVDE Driver Certificate** issued by the IMT. While the physical card is being processed, the following is accepted:

- **Temporary replacement guide (Guia de substituição temporária)** — issued by IMT after approval of the application

⚠ MANDATORY CONDITION — IMT SYSTEM REGISTRATION

The temporary guide is only accepted if the IMT has already updated their system with the certificate number. Uber validates the **TVDE certificate + driving licence pair** via the IMT API. If the IMT does not recognise the guide, both documents are automatically rejected.

Criminal Record

A **Portuguese Criminal Record Certificate** is required, specifically requested for TVDE activity, with the mandatory annotation regarding contact with minors (Law No. 113/2009).

⚠ NO ALTERNATIVE EXISTS

There is no replacement guide or alternative document for the criminal record. Foreign criminal records **are not accepted**. The certificate must state "no convictions" (NADA CONSTA) and include the Law No. 113/2009 annotation. You cannot drive on the platform without this document.

Vehicle Registration Document (DUA)

The standard document is the **DUA (Documento Único Automóvel)** — the vehicle title of ownership. The following alternatives are accepted:

- **Vehicle Registration Declaration (Declaração de Registo de Propriedade)** issued by the IMT — available online at imt-ip.pt
- **DUA request guide (Guia de pedido do DUA)** — issued by a registry office or the IMT after a registration request
- **Leasing or long-term rental contract** — in the name of the registered TVDE operator, clearly identifying the vehicle

⚠ **DAV NO LONGER ACCEPTED SINCE APRIL 2025**

The DAV (Documento de Atribuição de Viaturas) is **no longer accepted** since the implementation of the IMT API verification in April 2025. Submitting a DAV will result in automatic rejection.

Vehicle Insurance

The standard requirement is a **Motor Insurance Policy** with a Green Card and Special Conditions indicating TVDE use and minimum coverage of €7,750,000. During issuance of the definitive policy:

- **Temporary Green Card (Carta Verde temporária)** — issued by the insurer at the time of contract, accepted while the definitive policy is being processed

i TVDE USE DESIGNATION IS MANDATORY

The temporary Green Card is only accepted if it clearly states **TVDE use** (or "ligeiros de aluguer"). A "private use" Green Card is always rejected — regardless of whether it is temporary or permanent.

NON-EU/EEA DRIVERS

i RESIDENCE PERMIT REQUIRED

For drivers from countries outside the EU/EEA, the accepted identity document is a **Residence Permit (Título de Residência or Autorização de Residência)** with valid right to work in Portugal. A non-EU passport alone is not sufficient. If your Residence Permit is being renewed at AIMA, the **Recibo**

Comprovativo do Pedido (renewal application receipt) issued by AIMA is accepted temporarily while the process is in progress.

✓ **DRIVING LICENCE CONVERSION**

Driving licences issued outside the EU/EEA **must be converted at an IMT office** before registering with Uber. An International Driving Permit (IDP) does not substitute the formal conversion. The conversion process must be completed at the IMT before submitting your driver application.