

This is a specific Licence for Drivers operating as 'Uber' (operated in New Zealand by Rasier New Zealand Limited).

Applicant Details			
Applicant Name:		Applicant Email:	
Applicant Address:		Mobile Phone:	
		PSV Licence Number	
		Insurance:	DIAL use: Insurance Sighted: ☐
Vehicle Details			
Vehicle Registration Number:			
Make/Model:		Year of Manufacture:	
		DIAL Vehicle Sticker Number:	
Driver Details			
Driver Name:		Mobile:	
Driver Email:		Driver Licence Number:	
Driver Address:		Driver Unique identifier:	
Applicant Warranties			
I/we have read and understood the Terms and Conditions of this Licence			☐
I/we will ensure Drivers using this Vehicles and under the direction of the Applicant will be briefed on the Terms and Conditions of this Licence, the Driver Rules and the Demerits			☐
I/we will let DIAL know of any changes to the above information			☐
My Drivers and I will follow all traffic regulations and directions of DIAL staff			☐
Applicant Agreement			
Applicant Signature		Date: Click or tap to enter a date.	

Terms and Conditions as at 1 October 2025		Uber Specific Change
Licence	By DIAL issuing this Licence you are Licenced to operate at DIAL in accordance with these terms and conditions.	
Accurate Information	The information provided by You shall be complete and accurate. You must update DIAL in a timely manner if any of the information changes.	Drivers authorise Rasier and DIAL to share information collected about the Driver and the trips to the airport undertaken
Fees	You must pay the Per-Visit fees for pick-up and drop-off of passengers. DIAL will advise the Per-Visit fees and the method for collecting these.	Uber Company (Rasier) is responsible for fees
Designated Areas	DIAL will designate areas (some for specific vehicle types):	Uber to use Public Drop-Off area. Pick-Up Area at northern end of terminal in designated parks Ride Share Holding Area as per notification. Same as pick up area. See map in this document.
Vehicle Standards	Vehicles must be no more than 10 years old and in a safe and sound mechanical and physical condition. DIAL may provide a waiver for specialist vehicles where they are in good condition, including Shuttles (allowed to 12 years) and Mobility Vehicles. The exterior must not have obvious damage and the paintwork shall be in reasonable condition without obvious scratches or blemishes. The vehicle must be clean, inside and out. Your Vehicle must have a current Certificate of Fitness and display all required labels and information as required by NZTA. The Vehicle must display a sticker issued by DIAL for the purposes of meeting this Licence.	
Driver rules	You and all Drivers must hold all licences required under the Land Transport Act. You and all Drivers must adhere to the Driver Rules (attached). The Applicant must ensure that all Drivers have their details lodged with DIAL and that they have sighted and understood the Rules and Demerits that apply. The Applicant shall also notify where any Drivers should no longer be associated with the Applicant.	
Demerit Schedule	You acknowledge the Demerit Schedule (attached) and the consequences of earning demerit points that might apply to You.	
Complaints	If we receive or have a complaint about You, you must promptly investigate and report back to us in writing within 10 days with the result of your investigation and your proposed course of action.	
Insurance	You must maintain public liability insurance policy with a reputable insurer of at least \$1 million and (at least) third party insurance policy for the Vehicle. You must provide us evidence of this on issue of this Licence and thereafter within 3 days of request by DIAL.	Drivers need \$1 million of insurance.
DIAL Rights	You must follow the direction of DIAL Representatives. DIAL Representatives can authorise changes to Designated Areas and the operation of these Designated Areas. They may temporarily restrict access to Designated Areas.	

	DIAL may arrange for the removal by a third party or can itself remove any Vehicle which has been left unattended in the Designated Areas in violation of the Designated Area rules or that is creating in DIAL's opinion a hazard.	
Cancel/Change	DIAL may update and change the terms and conditions of access, the Rules, or the Demerit schedule by giving appropriate notice. Notice may be delivered either through the Applicant email address or contacting your Company or where DIAL Representatives directly pass information directly to your Vehicle or DIAL reasonably advertises or communicates changes.	
Termination	DIAL may terminate this Licence for the following circumstances: - You have breached this agreement and have not remedied this within 14 days written notice from DIAL to our satisfaction. - By operation of the Demerit Schedule. - You are declared bankrupt or insolvent or go into liquidation. - By written notice from DIAL for any reason with 2 months effect.	
Definitions	Applicant: means the person with ownership and/or control of a Vehicle (this includes where they hold a lease for a Vehicle). Designated Area means areas we designate for use by specific types of PSV's. DIAL means Dunedin International Airport Limited. DIAL Representatives mean someone authorised by DIAL to enforce or monitor Driver behaviour, traffic flow etc. Drop Off means a passenger ride provided by You that ends at DIAL. NZTA means New Zealand Transport Authority. PSV means Passenger Service Vehicle (as defined by NZTA and the Land Transport Act. Vehicle means the named vehicle included on this Licence. You means the Applicant and the Drivers using your Vehicle.	Company in this case is Rasier New Zealand Limited (the owner of 'Uber' in NZ).

Uber Driver Rules as at 1 October 2025

Driver conduct generally

1. You must always be clean and tidily presented and comply with your Company requirements. You must not sleep in your vehicle or anywhere else at the Airport. You must not swear, use foul or abusive language, show violent behaviour or cause any breach of the peace whilst at the Airport.
2. You must not loiter inside the Terminal. You must not be inside the Terminal during periods of inbound passenger activity, unless as reasonably necessary in order to carry out passenger transport operations pursuant to this licence agreement. You may make a purchase from a retail outlet located inside the Terminal or make use of the public toilets provided that such activities are to be undertaken outside periods of inbound passenger activity.
3. You are prohibited using the Terminal facilities for washing or shaving or other activities in preparing yourself for business.
4. You must not tout for business, solicit fares or attempt to encourage a person to hire or to ride in your vehicle. The only person allowed in your vehicle is your passenger(s).
5. All Approved Drivers of Vehicles, while at the Airport, must be in close attendance of their vehicle during periods of inbound passenger activity. Each Approved Vehicle operating at the Airport must have a dedicated driver.

6. You must co-operate with other drivers and persons carrying out activities at the Airport.

Access Rules

7. No Vehicles are allowed on Airport property after the Terminal has been cleared of all passengers after the last arrival of the day until 0530 hours the following morning unless given express permission by DIAL or to accommodate changes in the flight schedule.

Pre-Booked/Pick-up

8. You must wait in the Holding Area if you are at the airport in advance of meeting your customer.
9. The Pick-Up Area is in the designated parks at the northern end of the terminal.
10. In the Terminal, you must always wait for pre-booked passengers in designated areas as indicated from time to time by DIAL staff.

Nuisance

11. You must not deposit any waste, refuse or offensive or dangerous material at the Airport.
12. You must not cause or allow any noise (including amplified music) that is a nuisance or annoyance to DIAL or to the occupiers or users of the Airport.
13. You must not make critical remarks about the Airport and its affiliated businesses.

DIAL Representatives

14. You must follow the instructions of DIAL Representatives. They may authorise temporary changes to the above rules, for example, to ensure the safe and efficient servicing of passengers.

DEMERIT SCHEDULE as at 1 October 2025

If you earn Demerits you can be banned by DIAL from operating at the airport as per the following:

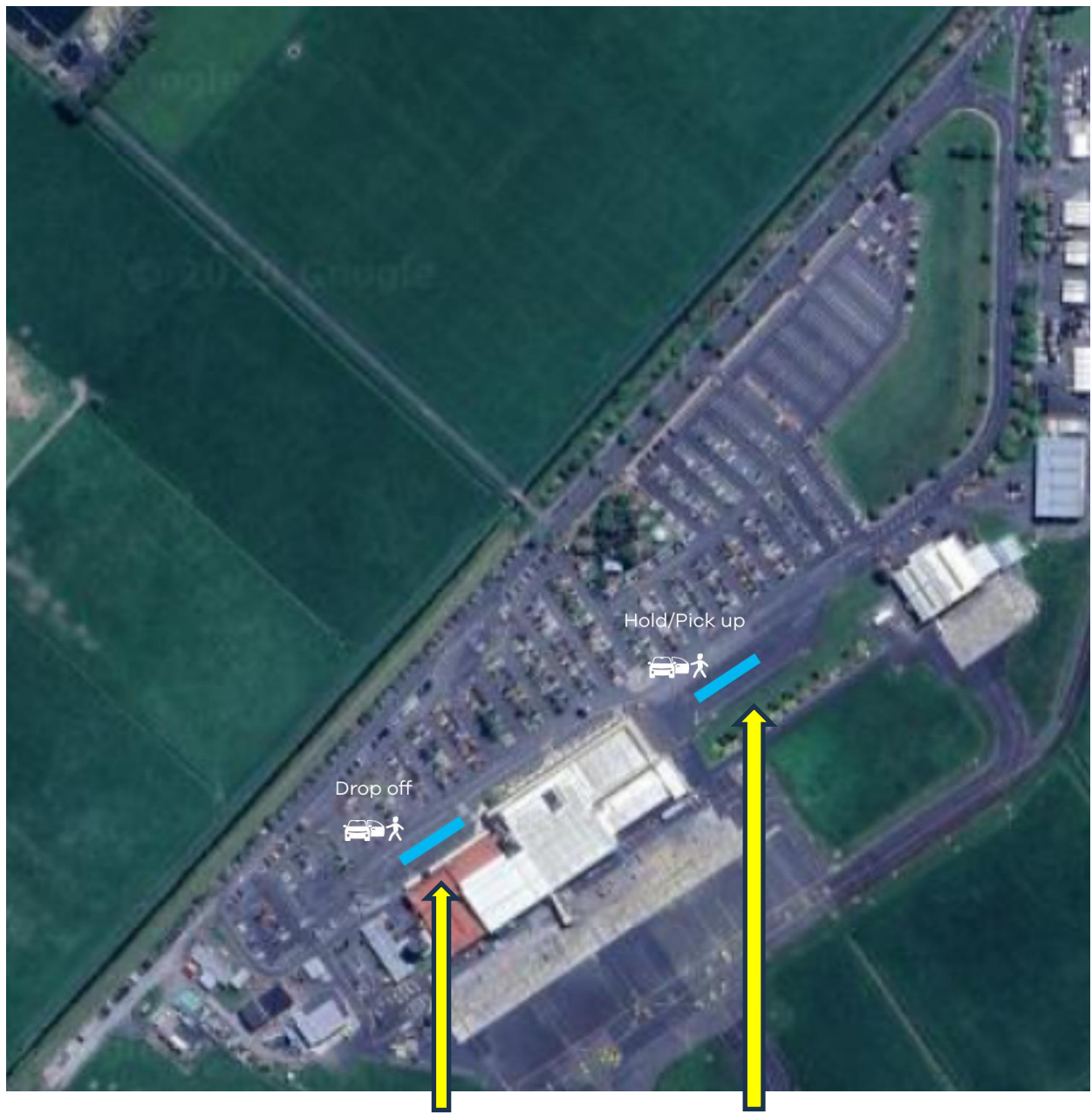
- One week ban: Offences incurring a total of 100 points or more over a three (3) month period
- One month ban: Offences incurring a total of 200 points or more over a three (3) month period
- Indefinite ban: Offences incurring a total of 300 points or more over a three (3) month period
- Cancellation of licence: incurring an aggregate of 1000 points or more over the term of this Licence.

Bans apply to the Drivers and may also apply to the Applicant and/or Vehicle associated with the Driver or Applicant.

Offence behaviour	Demerit
Violent behaviour (if the police are involved)	300
Unacceptable behaviour (in DIAL's opinion) (e.g., swearing, arguing, threats etc.)	300
Cruising and/or picking up passengers in the vicinity of the Terminal who are not booked, touting for business at the Airport, or allowing other persons acting on your behalf to locate passengers or tout for business at DIAL	300
Transferring a Swipe Card to a Driver not covered by a licence with DIAL	300
Picking up a passenger who was not pre-booked prior to arrival at airport	300
Conducting any business or other commercial activity at the Airport which is not expressly permitted by the licence, or which DIAL believes is not consistent with the rights granted under the licence.	300
Operating a PSV at the Airport while already serving a suspension for a previous PSV offence.	300
Failure to accept a passenger at the Airport without lawful reason.	300
Failure to pay the Per Visit Fee, prior to picking up or dropping off passengers at the Airport, without the consent of DIAL - Uber responsibility	300
Wilfully or negligently causing damage to Airport property.	200
Failure to use the Designated Areas as directed without the consent of DIAL	200
Failure to comply with instructions of DIAL official	200
Exceeding certificate of loading rule	100
Company not supplying driver details within 24 hours of request	100
Failure to display operator identification	100
Vehicle not up to certificate of fitness standard	100
Touting (e.g. soliciting fares or attempting to encourage a person to hire or to ride in your vehicle)	100
Failed to comply with conditions of DIAL licence	100
Failed to produce driver identification on demand	100
Not being with vehicle during inbound passenger activity	100
Failure to display current licence label (registration)	100
Failure to display current certificate of fitness	100
Careless driving	100
Failure to pay the correct DIAL fees when due – Uber responsibility	100
Failure to update DIAL with any changes to your Information including Driver details	100
Smoking at DIAL other than in a Designated Area	100
Parking other than in a designated area when available for hire	75
Sleeping on airport (whether in vehicle or on DIAL property)	75
Excessive noise	75
Depositing litter on airport	75
Failure to produce a copy of any exemption on demand	75
Not having a sign board or where a signboard is not required by the passenger, full passenger booking details are not available	50
Displaying more than one current licence label	50
Displaying more than one certificate of fitness	50
Consuming food or drink on the designated areas	50

DESIGNATED AREAS for Uber as at 1 October 2025

The Public Drop-off Area. The Public Pick-Up Area and holding area



The drop off area is the public
Drop Off zone

The pickup/holding area.