

ID Document Combinations

7 accepted combinations when a standard identity document is unavailable.

When a driver does not hold a standard valid identity document (Cartão de Cidadão, EU ID, Passport, or valid Residence Title), the following 7 combinations are accepted by Uber. **Both documents in each combination must be submitted together.** Using only one of the two will result in rejection.

PRIMARY DOCUMENT SLOT

Valid CC / EU ID / Passport / Residence Title

+

SUPPORTING DOCUMENT SLOT

Varies — see each combination below

1 Expired Portuguese National ID + Confirmation of Request



PRIMARY DOCUMENT

Expired Cartão de Cidadão

Portuguese National ID Card — expired

Expired accepted

+

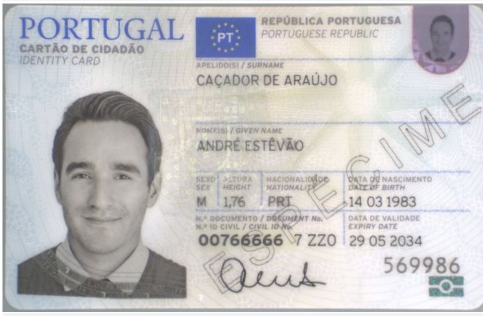


SUPPORTING DOCUMENT

Comprovativo de Pedido Inicial

Confirmation of Initial Request — issued by the IRN at the time the new CC application was submitted in person

2 Expired Portuguese National ID + Renewal Request



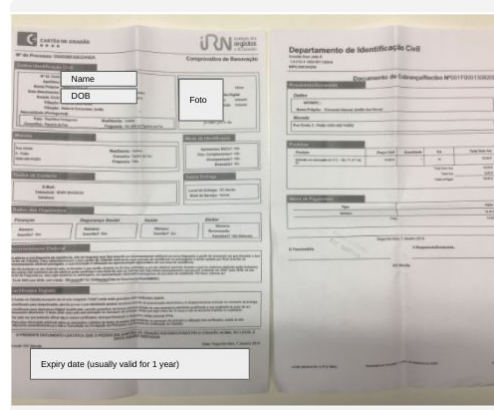
PRIMARY DOCUMENT

Expired Cartão de Cidadão

Portuguese National ID Card — expired

Expired accepted

+



SUPPORTING DOCUMENT

Comprovativo de Renovação

Renewal Request confirmation — issued by IRN. Check the expiry date printed on the document; typically valid for 1 year from issue.

3 Valid Passport + EU Citizen Registration Certificate



PRIMARY DOCUMENT

Valid Passport (not expired)

Any country of issue — must be within validity period

EU/EEA nationals

+



SUPPORTING DOCUMENT

Certificado de Registo de Cidadãos da UE

EU Union Citizens Registration Certificate (Certificado de Registo de Cidadãos da União Europeia) — proves EU/EEA residency registered in Portugal

⚠ **SUBMIT BOTH DOCUMENTS TOGETHER**

Each combination requires **both documents** to be uploaded at the same time. Submitting only the primary or only the supporting document will result in automatic rejection. If neither document in your situation matches any of the 7 combinations above, contact your Greenlight Hub.