

For Users in Taiwan

I. Data controllers

Uber Technologies, Inc. (“UTI”) is controller of the data processed by Uber when you use Uber’s services in Taiwan, except that Uber Formosa Co. Ltd. (“Uber Formosa”) is a controller of data of users of Uber’s payment services for Order Recipients, Merchants (and their representatives), Riders and fleet partners in Taiwan (together “the Companies”).

II. Personal data transfers

The below tables describe the personal data which is disclosed and transferred from the Companies to Affiliates and third parties located inside and outside of Taiwan.

A. Companies’ Affiliates

User personal data is transferred electronically to the Companies’ Affiliates located in Taiwan and overseas as follows.

Group Company Name	Purpose	Transferred Items	Country	Are the recipient’s country’s data protection laws adequate?	Time and method of transfer	Period of Retention and Use of Personal Data
Uber Technologies, Inc. (https://help.uber.com/)	As set forth in Privacy Notice Section II. B. above	As set forth in Privacy Notice Section II.A.	US	Yes, and the data subjects’ rights and interests will not be harmed	As services are used, by electronic means	As set forth in Section II.F of the Uber Privacy Notice: Riders and Order Recipients, and Section II.F of the Uber Privacy Notice: Drivers and Delivery People
Uber Eats Management Taiwan Co. Ltd. (https://help.uber.com/)	Supporting Companies for customer and internal operations support, including payments compliance	User profile, trip and payments information	Taiwan (Republic of China)	Yes, and the data subjects’ rights and interests will not be harmed	As services are used, by electronic means	
Taiwan Yubo Co. Ltd. (https://help.uber.com/)	Supporting Companies for	User profile, trip and payments information	Taiwan (Republic of	Yes, and the data subjects’	As services are used, by	

)	customer and internal operations support, including payments compliance		China)	rights and interests will not be harmed	electronic means	
Uber Portier Taiwan Co. Ltd. (https://help.uber.com/)	Supporting Companies for customer and internal operations support, including payments compliance	User profile, trip and payments information	Taiwan (Republic of China)	Yes, and the data subjects' rights and interests will not be harmed	As services are used, by electronic means	
Uber B.V. (https://help.uber.com/)	Supporting Companies for customer and internal operations support	User profile and trip information	Netherlands	Yes, and the data subjects' rights and interests will not be harmed	As services are used, by electronic means	
Uber Australia Pty Ltd	Supporting Companies for customer and internal operations support	User profile and trip information	Australia	Yes, and the data subjects' rights and interests will not be harmed	As services are used, by electronic means	
Uber Singapore Technology Pte Ltd (https://help.uber.com/)	Supporting Companies for customer and internal operations support	User profile and trip information	Singapore	Yes, and the data subjects' rights and interests will not be harmed	As services are used, by electronic means	
Uber India Research and Development Pvt Ltd (https://help.uber.com/)	Supporting Companiesfor customer and internal operations support	User profile and trip information	India	Yes, and the data subjects' rights and interests will not be harmed	As services are used, by electronic means	
Uber (Asia) Limited (https://help.uber.com/)	Supporting Companiesfor customer and internal operations support	User profile and trip information	Hong Kong SAR	Yes, and the data subjects' rights and interests will not be harmed	As services are used, by electronic means	
Uber Japan Co., Ltd. (https://help.uber.com/)	Supporting Companies for customer and internal operations support	User profile and trip information	Japan	Yes, and the data subjects' rights and interests will not	As services are used, by electronic means	

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B. Third Party Companies Located Outside of Taiwan (Cross-Border Transfer of PI)

User personal data is transferred electronically to companies located overseas as follows.

Company	Purpose	Items to be transferred	Country	Are the recipient's country's data protection laws adequate?	Time and method of transfer	Period of Retention and Use of Personal Data
Oracle Cloud Infrastructure (https://www.oracle.com/kr/legal/privacy/privacy-choices/)	Cloud Infrastructure and storage	User profile, trip and payments information	US	Yes, and the data subjects' rights and interests will not be harmed	As services are used, by electronic means	As set forth in Section II.F of the Uber Privacy Notice: Riders and Order Recipients, and Section II.F of the Uber Privacy Notice: Drivers and Delivery People
Google LLC (https://support.google.com/policies/contact/general_privacy_form)	Cloud Infrastructure, storage and email services	User profile, trip and payments information	US	Yes, and the data subjects' rights and interests will not be harmed	As services are used, by electronic means	
Twilio, Inc. (privacy@twilio.com)	Messaging platform	User contact information	US	Yes, and the data subjects' rights and interests will not be harmed	As services are used, by electronic means	
Salesforce.com, Inc. (privacy@salesforce.com)	Platform for sales and customer support	User profile, trip and payments information	US	Yes, and the data subjects' rights and interests will not be harmed	As services are used, by electronic means	

Company	Purpose	Items to be transferred	Country	Are the recipient's country's data protection laws adequate?	Time and method of transfer	Period of Retention and Use of Personal Data
Innovative Systems, Inc. (https://www.innovative-systems.com/contact/)	Sanctions screening	User profile and payments information	US	Yes, and the data subjects' rights and interests will not be harmed	As services are used, by electronic means	
Aegis BPO Malaysia Sdn Bhd (info@startek.com)	Customer center support	User profile, trip and payments information	Malaysia	Yes, and the data subjects' rights and interests will not be harmed	As services are used, by electronic means	
Taskus Limited (https://www.taskus.com/contact-us/)	Customer center support	User profile, trip and payments information	Malaysia	Yes, and the data subjects' rights and interests will not be harmed	As services are used, by electronic means	

對台灣的用戶：

I. 個人資料控制者：

Uber Technologies, Inc. (“UTI”)是您使用**Uber**在台灣地區提供的服務時之個人資料控制者，但以下情況除 **Uber Formosa Co. Ltd. (“Uber Formosa”)**是**Uber**在台灣地區為訂單接收者、商家（及其代表）、乘客及車隊合作夥伴提供支付服務時之個人資料控制者，以上企業合稱「本公司」。

II. 個人資料傳輸：

謹以下表提供您知悉本公司向台灣境內及境外之關係企業及第三方揭露及傳輸的個人資料資訊。

A. 本公司之關係企業

台灣用戶的個人資料將以電子方式傳輸至**Uber**位於海內外的關係企業，具體如下：

公司組織名稱	目的	傳輸項目	國家	接收國的個人資料保護法是否充分？	傳輸時點與方式	個人資料保留與使用的期間
Uber Technologies, Inc. (https://help.uber.com/)	詳參隱私權聲明第 II. B節	如隱私權聲明第 II. A節	美國	是，且不會損害個人資料主體的權益	使用服務時，以電子方式傳輸	「Uber隱私權聲明：乘客、訂單接收者」第 II.F 節及「Uber隱私權聲明：駕駛與外送合作夥伴」第 II.F 節之相關規範
Uber Eats Management Taiwan Co. Ltd. (https://help.uber.com/)	在客服、內部營運及支付相關法令遵循上提供支援	用戶資料、行程資訊及支付資訊	臺灣（中華民國）	是，且不會損害個人資料主體的權益	使用服務時，以電子方式傳輸	
Taiwan Yubo Co. Ltd. (https://help.uber.com/)	在客服、內部營運及支	用戶資料、行程資訊及	臺灣（中華民國）	是，且不會損害個人資料主體的	使用服務時，以電子方式傳輸	

	付相關法令遵循上提供 支援	支付資訊		權益		
Uber Portier Taiwan Co. Ltd. (https://help.uber.com/)	在客服、內部營運及支 付相關法令遵循上提供 支援	用戶資料、行程資訊及 支付資訊	臺灣（中華民 國）	是，且不會損害 個人資料主體的 權益	使用服務時，以 電子方式傳輸	
Uber B.V. (https://help.uber.com /)	在客服與內部營運上 提供支援	用戶資料與行程資訊	荷蘭	是，且不會損害 個人資料主體的 權益	使用服務時，以 電子方式傳輸	
Uber Australia Pty Ltd	在客服與內部營運上 提供支援	用戶資料與行程資訊	澳洲	是，且不會損害 個人資料主體的 權益	使用服務時，以 電子方式傳輸	
Uber Singapore Technology Pte Ltd (https://help.uber.com /)	在客服與內部營運上 提供支援	用戶資料與行程資訊	新加坡	是，且不會損害 個人資料主體的 權益	使用服務時，以 電子方式傳輸	
Uber India Research and Development Pvt Ltd (https://help.uber.com /)	在客服與內部營運上 提供支援	用戶資料與行程資訊	印度	是，且不會損害 個人資料主體的 權益	使用服務時，以 電子方式傳輸	
Uber (Asia) Limited (https://help.uber.com /)	在客服與內部營運上 提供支援	用戶資料與行程資訊	香港特別行政區	是，且不會損害 個人資料主體的 權益	使用服務時，以 電子方式傳輸	
Uber Japan Co., Ltd. (https://help.uber.com /)	在客服與內部營運上 提供支援	用戶資料與行程資訊	日本	是，且不會損害 個人資料主體的 權益	使用服務時，以 電子方式傳輸	

B. Uber及其關係企業位於台灣以外地區的第三方公司（個人資料跨境傳輸）

台灣用戶的個人資料會以電子方式傳輸至Uber位於海外的公司，具體如下：

公司名稱	目的	傳輸項目	國家	接收國的個人資料保護法是否充分？	傳輸時點與方式	個人資料保留與使用的期間
Oracle Cloud Infrastructure (https://www.oracle.com/kr/legal/privacy/privacy-choices/)	提供雲端基礎設施與儲存服務	用戶資料、行程資訊與支付資訊	美國	是，且不會損害個人資料主體的權益	使用服務時，以電子方式傳輸	「Uber隱私權聲明：乘客、訂單接收者」第 II.F 節及「Uber隱私權聲明：駕駛與外送合作夥伴」第 II.F 節之相關規範
Google LLC (https://support.google.com/policies/contact/general_privacy_form)	提供雲端基礎設施、儲存與電子郵件服務	用戶資料、行程資訊與支付資訊	美國	是，且不會損害個人資料主體的權益	使用服務時，以電子方式傳輸	
Twilio, Inc. (privacy@twilio.com)	資訊平台	用戶聯絡資訊	美國	是，且不會損害個人資料主體的權益	使用服務時，以電子方式傳輸	
Salesforce.com, Inc. (privacy@salesforce.com)	銷售與客戶支援平台	用戶資料、行程資訊與支付資訊	美國	是，且不會損害個人資料主體的權益	使用服務時，以電子方式傳輸	
Innovative Systems, Inc. (https://www.innovative-systems.com/contact/)	篩選制裁名單	用戶資料與支付資訊	美國	是，且不會損害個人資料主體的權益	使用服務時，以電子方式傳輸	

公司名稱	目的	傳輸項目	國家	接收國的個人資料保護法是否充分？	傳輸時點與方式	個人資料保留與使用的期間
Aegis BPO Malaysia Sdn Bhd (info@startek.com)	客服支援中心	用戶資料、行程資訊與支付資訊	馬來西亞	是，且不會損害個人資料主體的權益	使用服務時，以電子方式傳輸	
Taskus Limited (https://www.taskus.com/contact-us/)	客服支援中心	用戶資料、行程資訊與支付資訊	馬來西亞	是，且不會損害個人資料主體的權益	使用服務時，以電子方式傳輸	